

How to Reach Community CCRx

Frequently Ask Questions

Q What are the Community CCRx contact numbers?

A **Agent Services:**
1-866-316-6051 (Agents Only)

Beneficiary Line:
1-866-684-5353 (Beneficiaries Only)
TTY/TDD: 1-866-684-5351

Pharmacy Tech Line:
1-866-684-5395 (Pharmacists Only)

Q How do I access additional information regarding the program?

A **Beneficiary plan information:**
www.CommunityCCRx.com

Pharmacy web site:
www.mhrx.comt

Part D Information:
www.medicare.gov, www.cms.hhs.gov;
www.ssa.gov/legislation/medicareregs.html

Q Where can I find support for the sales process, including the CMS marketing guidelines and approved materials to utilize in my marketing efforts?

A You may find updated materials and information regarding:

Formulary and clinical tools:
www.mhrx.net

Q Where do I send enrollment applications?

A Community CCRx
P.O. Box 399181
Cambridge, MA 02139